



VISITATION GUIDELINES

We're excited to see you!



Guidance from the NY State Department of Health and Centers for Disease Control

WHEN VISITATION BEGINS, HOURS ARE BY APPOINTMENT ONLY. Visits will be scheduled in intervals. Please contact the facility for more information on visitation times. Food and drinks are not allowed.

- Residents/patients are permitted to have a scheduled visitation as long as they are not on isolation precautions. Newly admitted individuals may have scheduled visitation once they have been at the facility for 14 days and are no longer on isolation precautions.
- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions. **Visitors must also bring documentation of a negative COVID test completed within the last 7 days.**
- Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to other states designated under the Commissioner's travel advisory.
- Documentation must include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- Limited visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP).
- No more than 10 percent (10%) of the residents shall have visitors at any one time and only two visitors will be allowed per resident at any one time.
- At this time, visitation is strictly prohibited in resident rooms or care areas with the exception of parents and immediate family members visiting a pediatric resident (up to age 21) on a dedicated pediatric unit/wing when such room is only occupied by the child receiving a visit.
- Visitation should be limited to outdoor areas, weather permitting and under certain circumstances in an inside, well ventilated space with no more than ten individuals who are appropriately socially distanced and wear a facemask or face covering while in the presence of others.
- Visitors under the age of 18 years old must be accompanied by an adult.
- Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of the Nursing Home/Adult Care Facility. Residents must wear a facemask that covers nose and mouth at all times.
- Visitors must maintain 6 feet of social distancing from their loved one and all other residents except when assisting with wheelchair mobility.
- Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction.
- A copy of the NH's/ACF's formal visitation plan is posted on the website.
- The staff is required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.