



VISITATION GUIDELINES

We're excited to see you!



Guidance from the NY State Department of Health and Centers for Disease Control

Updated 3/29/2021

VISITING HOURS ARE BY APPOINTMENT ONLY. Visits will be scheduled in intervals. Please contact the facility for more information on visitation times. Food and drinks are not allowed.

- Beginning March 25, 2021, nursing homes may expand visitation and/or activities under the DOH's revised guidance.
- If a new case of COVID-19 is identified at the facility, visitation will be suspended until at least one round of facility-wide testing is completed. After testing, visitation will resume based on DOH criteria.
- Based on NY State guidance regarding county positivity rates, residents/patients are permitted to have a scheduled visitation as long as they are not on isolation precautions. Newly admitted individuals may have scheduled visitation once they have been at the facility for 14 days and are no longer on isolation precautions.
- Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions. Visitor testing for COVID-19 will be conducted:
- Screening shall consist of both temperature checks and screening questions to assess potential exposure to COVID-19. This shall include questions regarding international travel, as designated under the Commissioner's travel advisory.
- Documentation must include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- Visitation will occur in designated areas, as directed. Movement throughout the facility is prohibited.
- Visitation can be held in outdoor areas, weather permitting, or in an inside well-ventilated space, appropriately socially distanced and wearing a facemask or face covering while in the presence of others.
- Visitors under the age of 16 years old must be accompanied by an adult 18 years of age or older.
- Visitors must wear a face mask or face covering which covers both the nose and mouth at all times when on the premises of the Nursing Home/Adult Care Facility. Residents must wear a facemask that covers nose and mouth at all times.
- Visitors should physically distance from other residents and staff in the facility. If a resident is fully vaccinated, s/he can choose to have close contact (including touch) with their visitor.
- Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction.
- A copy of the facility's formal visitation plan is posted on the website.
- The staff is required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.