



VISITATION GUIDELINES

We're excited to see you!



Guidance from the NY State Department of Health and Centers for Disease Control

Updated 7/12/2021

VISITING HOURS ARE BY APPOINTMENT ONLY. Visits will be scheduled in intervals. Please be courteous to others and not reserve multiple time slots per day and/or week so that everyone will have a chance to see their loved ones.

Please contact the facility with any questions. Food and drinks are not allowed.

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- Based on July 8th guidance from the DOH, visitation can be conducted through different means based on a facility's structure and residents' needs, such as in resident rooms, dedicated visitation spaces and outdoors.
 - If a new case of COVID-19 is identified at the facility, visitation will be suspended until at least one round of facility-wide testing is completed. After testing, visitation will resume based on DOH criteria.
 - Based on NY State guidance regarding county positivity rates, residents/patients are permitted to have a scheduled visitation as long as they are not on isolation precautions. New admissions who are unvaccinated need to quarantine for the required 14 day observation period.
 - Visitors are screened for signs and symptoms of COVID-19 prior to resident access and visitation will be refused if the individual(s) exhibits any COVID-19 symptoms or do not pass the screening questions.
 - Screening shall consist of both temperature checks and screening questions to assess potential exposure to COVID-19.
 - Visitation will occur in designated areas, as directed. Movement throughout the facility is limited.
 - Visitation can be held in outdoor areas, weather permitting, or in an inside well-ventilated space, appropriately socially distanced. If the resident is fully vaccinated, they can choose to have close contact (including touch) with an unvaccinated visitor while both are wearing a well-fitting face mask and performing hand-hygiene before and after. If both the resident and their visitor(s) are fully vaccinated, and the resident and visitor(s) are alone in the resident room or designated visitation room, the resident and visitor may choose to have close contact (including touch) without a mask or face covering.
 - Visitors should physically distance from other residents and staff in the facility.
 - Consistent with existing State and Federal requirements, and with safeguards in place, the facility will permit compassionate care visits regardless of any general visitation restrictions or personal caregiving restrictions.
 - Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction.
 - A copy of the facility's formal visitation plan is posted on the website.
 - The staff is required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.